

## Member/Guest Booking Terms & Conditions Winter 2019

### Category Explanations

**MEMBER** rates apply to the unitholder, their spouse, and their children (regardless of age).

**EXTENDED FAMILY** rates apply to a member's linear family, ie, children-in-law and grandchildren.

**ACCOMPANIED GUEST** rates apply to family of the unitholder not covered by the "member" and "extended family" categories and friends of the unitholder, who are accompanied by the unitholder during the stay.

**UNACCOMPANIED GUEST** rates apply to all other patrons not covered in the definitions above.

**UNINTRODUCED GUESTS** will be charged commercial rates.

**ADULTS** are 15 years and over.

**CHILDREN** are 2-14 years. Children will not be allocated a double room without an accompanying adult staying in the room. Children are only entitled to a child's meal. Children are served their evening meal at an earlier time to adults.

**INFANTS** are 0-24 months in a cot. \$7 per night

**LOFT ROOMS** are allocated to families with children and infants.

**PRICES** are on the basis of twin share in a double room, or at least 3 beds occupied in a loft room. The daily **SUPPLEMENT FEE** (applicable rate for the sole occupant category less \$30) will apply if you request sole occupancy of a double room or if less than 3 people are in a loft room.

**BOOKING FEE** - \$30 per adult.

**CANCELLATIONS** can be made by phone and must be confirmed by email.

### Booking Arrangements

**BOOKINGS** against Members' 28 bed night entitlement open on 7 March 2019. All booking requests are treated on a "first in first served basis", except booking requests submitted prior to 7 March which will be treated as received on 7 March. Requests for additional nights (beyond the 28 bed night entitlement) for Members, Extended Family and Accompanied Guests will be confirmed after 20 March 2019.

**BOOKINGS** for Unaccompanied Guests and Commercial patrons open on 1 April.

**PEAK SEASON** bookings are available in the following priority:

**First:** 7 days - In Sunday; Out Sunday  
5 days - In Sunday; Out Friday

**Second:** Weekend - In Friday; Out Sunday.

Weekend bookings up to 1 May will only be confirmed if the booking coincides with a 5-day week booking or if a vacancy exists four weeks prior to the requested period. From 1 May onwards, Member weekend booking requests will be confirmed, subject to receiving payment in full, and these bookings are non-refundable and all beds in a room must be paid for. Weekend booking requests for non-members will be confirmed four weeks prior to the requested period if vacancies exist.

**SHOULDER SEASON.** Any minimum 2-day booking. Weekend bookings are available for immediate confirmation for the shoulder season.

**ALL BOOKING** requests must be submitted on this Boali booking request form. Please ensure your full address including postcode, email address and telephone contact is provided for receipting and member/guest communication.

**CONFIRMATION.** Your booking is only confirmed when you have received a payment receipt.

Rates Per Person Per Night (including meals)	Member		Extended Family		Accompanied Guest		Unaccompanied Guest	
	Adult	Child	Adult	Child	Adult	Child	Adult	Child
<b>Shoulder</b> 8 - 28 June 1 Sept - 6 Oct	<b>\$130</b>	<b>\$75</b>	<b>\$155</b>	<b>\$85</b>	<b>\$160</b>	<b>\$95</b>	<b>\$175</b>	<b>\$110</b>
<b>Peak</b> 29 June - 31 Aug	<b>\$160</b>	<b>\$90</b>	<b>\$205</b>	<b>\$110</b>	<b>\$235</b>	<b>\$135</b>	<b>\$260</b>	<b>\$160</b>

**PAYMENT.** Bookings prior to 1st May require a 25% deposit; the balance is payable on 1st May. Full payment is required at time of booking for bookings made after 1st May.

**AMENDMENTS.** Bookings may be amended once only and **can only be changed at least 7 days prior to the booked dates.** A \$20 fee will be charged **per booking** at the time of amendment for confirmed bookings. If cancelled, then no refund is due.

**DIETARY NEEDS.** Boali Lodge provides nutritionally balanced meals and a nightly vegetarian option. Please advise if you have a medically diagnosed allergy or religious requirement. We regret we cannot cater to a larger range of dietary choices.

### REFUND RULES:

Before Commencement Of Booking	% Of Total Cost Refunded
> 30 days	75%
15-30 days	50%
< 15 days	0 %

**CREDITS** are only valid for the current winter season for non-members. Members may transfer 25% of the value of a cancelled booking to the following summer season.

**CAR PARKING.** There is one car space per room.

# Member Booking Request Winter 2019

This form is a **BOOKING REQUEST** only.  
All requests are unconfirmed until you have received a payment receipt for your booking.

<b>Member's Name:</b>			
<b>Member's Address:</b> (Including Postcode)			
<b>Member's Telephone:</b>	H	W	M
<b>Member's Email Address:</b>			
<b>If you are booking for guests, please complete their full details below:</b>			
<b>Guest's Name:</b>			
<b>Guest's Address:</b> (including postcode)			
<b>Guest's Telephone:</b>	H	W	M
<b>Guest's Email Address:</b>			

Tick the box to receive the Boali e-newsletter

**If you want your guests to deal directly with the Lodge for this booking,**  
Please sign here: \_\_\_\_\_  
(note, the member must complete this authority for each individual guest booking)

Mr Mrs Miss Ms	Full Name	Status M / EF AG / UG	Children Only: Date of Birth & Gender	Check-In 2pm Day / Mth	Check-Out 9.30am Day / Mth	Beds Req: Single / King	Total Cost: Per Person

<b>Accommodation Cost \$</b>	
<b>Booking Fee _____ x \$30 Per Adult = \$</b>	
<b>TOTAL BOOKING COST \$</b>	

**Dietary Requirements. Please advise (or reconfirm) if you have any medically diagnosed or religious dietary requirements:**  
\_\_\_\_\_ Number of Vegetarians [ ] Number of Vegans [ ]

**I have read and accept the booking terms and conditions. Signed:** \_\_\_\_\_

**Direct Deposit:**

**If booking before 1 May:** A 25% deposit of \$ \_\_\_\_\_ is required immediately upon confirmation of your booking. Bank details: Boali Holdings Pty Ltd, BSB 062900, Account 1026 8922 (please include surname in reference). I will deposit the balance \$ \_\_\_\_\_ on 1 May 2019.

**If booking after 1 May:** I have deposited 100% of the booking cost to Boali Holdings Pty Ltd BSB 062900 Account 1026 8922 (please include surname in reference).

**Credit Card:**

**If booking before 1 May:** I hereby authorise you to charge my credit card for 25% of the total booking cost immediately \$ \_\_\_\_\_ and the balance of \$ \_\_\_\_\_ on 1 May 2019.

**If booking after 1 May:** I hereby authorise you to charge my credit card for the full booking cost immediately.

Card Type:  Mastercard  Visa

<b>Card Number:</b>							
<b>Name On Card:</b>							
<b>Expiry Date:</b>							
<b>Signature:</b>							

Please email this form to [bookings@boali.com.au](mailto:bookings@boali.com.au)

**Office Use Only**

Paid	Booking #	Room #	Receipt #